



Cambridge Water

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Dear customer,

Update: Willingham mains replacement scheme

In July 2022, we began an extensive mains replacement scheme in Willingham to install new pipework, as part of our ongoing investment plan to improve the quality and reliability of your water supply.

These mains replacement schemes are carried out in locations where we have identified ageing pipework, which pose an increased risk of leaks or bursts.

Following the completion of the first phase of works last year, we wanted to provide an update on the next phase of the scheme, as we are now working in Over Road. As you aware, this phase has now begun and we wanted to provide you with an update on progress and the next steps.

When is it happening?

Work is underway on Over Road, from the junction of High Street to Aspinall Yard and we anticipate that they will take approximately 6 weeks to complete. Due to several, repeated bursts on the existing main, we are installing a new main to improve resilience and ensure the long-term reliability and quality of your water supply.

The majority of works will continue between the hours of 7:30am and 5:30pm, but we may work outside of these hours to minimise traffic disruption.

Will this work affect traffic?

Following discussion with Cambridgeshire County Council, we agreed that a full road closure was necessary to carry out these works. We explored the possibility of using temporary four-way traffic lights, but due to the location and length of the main to be replaced, this is not possible. Neither is it possible to do the work in sections, as a potable water main needs to be established and tested along its whole length before being connected to the network.

A member of South Staffordshire Plc. 

Cambridge Water is a trading name of South Staffordshire Water Plc | Registered office: Green Lane, Walsall, WS2 7PD

Registration number: 2662742 | VAT number: 834 8467 94

At the moment, we are maintaining access to properties via the Willingham Road end of the road closure. To further minimise disruption for residents, we will be issuing access passes over the next week, so that residents can pass through the road closure without delay. No vehicles will be permitted to enter from High Street at this stage. We anticipate that this situation will not change for the next week or so, as the work on the water main progresses.

As our works progress, we will aim to relax the full road closure and look at other traffic management options to ease traffic disruption. However, this will be subject to progress and whether we encounter any unforeseen issues. We will continue to keep residents informed and issue update letters. We are very conscious of the impact that this is having on residents and businesses, and we are doing our very best to minimise the disruption. This work will improve the quality and reliability of your water supply. We thank you for your patience.

Will this affect my water supply?

We aim to complete the works with as little disruption to you as possible. However, we may need to turn off your water supply for a short period of time. If we do need to shut off your supply, we will provide as much notice as possible.

Where can I find out more?

As the work progresses, updates will be posted on our website: <https://www.cambridge-water.co.uk/willingham>.

If you have any questions about this work, please contact us on Facebook (<https://www.facebook.com/Cambswater/>) or Twitter (<https://twitter.com/Cambswater>).

Thank you

If you need any further information or assistance during the work, please speak to a member of our team on site or call us on **01223 706050**.

Thank you for working with us.

Yours sincerely,

Paul Minto
Works Supervisor
Cambridge Water

Priority Services Register:

If you'd need help in an emergency, as a result of your water being off, our Priority Services Register can help. If you have a medical condition, disability or children aged under 5, please visit our website to register: www.cambridge-water.co.uk/psr or call **01223 706050**.