

13 June 2023

Dear customer,

### **Willingham mains replacement scheme: Advanced notice of evening works**

Further to our letter dated 9 June 2023, we are writing to inform you of some planned work that is taking place **this Friday (16 June) evening from 11pm**. This stage of works will result in low water pressure for customers, so the decision has been made to work outside of the core working hours (7:30am and 5:30pm) to minimise disruption. Your water pressure will return to normal by approximately 7am on Saturday (17 June). We apologise in advance for any noise disturbance or inconvenience caused.

### **Will this affect my water supply?**

During the hours of 11pm (Friday) and 7am (Saturday), you may notice a difference in your water pressure. There are no plans to turn off your water supply, however, should we need to isolate supplies, this will only be for a short time.

### **Where can I find out more?**

You can find more information about this scheme, including updates, on our website:

<https://www.cambridge-water.co.uk/willingham>.

If you have any questions about this work, please contact us on Facebook

(<https://www.facebook.com/Cambswater/>) or Twitter (<https://twitter.com/Cambswater>).

### **Thank you**

This work will improve the quality and reliability of your water supply.

If you need any further information or assistance during the work, please speak to a member of our team on site or call us on **01223 706050**.

Thank you for working with us.

Yours sincerely,

**Paul Minto**  
**Works Supervisor**  
**South Staffs Water**

**Priority Services Register:**

If you'd need help in an emergency, as a result of your water being off, our Priority Services Register can help. If you have a medical condition, disability or children aged under 5, please visit our website to register: [www.cambridge-water.co.uk/psr](http://www.cambridge-water.co.uk/psr) or call **01223 706050**.